

## QUOTE CONDITIONS

### TERRITORY LOGISTIC SOLUTIONS PTY LTD TRADING AS TERRITORY LOGISTICS

Please note the following conditions apply to all services unless otherwise agreed in writing:

#### 1. Quoted Rates

All rates are based on the details provided at the time of quoting. Variations to weights, dimensions, quantities, locations, or service requirements may result in revised charges. Rates exclude GST unless stated otherwise.

#### 2. Fuel Levy

All rates are subject to a fuel levy unless otherwise stated. Territory Logistics reserves the right to vary the fuel levy at its discretion.

#### 3. Site Access

The Customer must ensure safe, legal, and suitable access at all locations. Additional costs arising from restricted or unsuitable access will be charged.

#### 4. Loading & Unloading

Rates are based on "free on truck" (FOT) terms unless otherwise agreed. Suitable equipment and labour must be provided at all sites.

#### 5. Demurrage / Detention

Rates include 30 minutes for loading and 30 minutes for unloading. Additional time will be charged at applicable rates.

#### 6. Cancellations & Changes

Cancellations or changes within 24 hours of scheduled service may incur cancellation fees or minimum charges.

#### 7. Compliance (CoR)

The Customer must ensure all consignments comply with applicable laws, including Chain of Responsibility obligations. Non-compliant loads may be refused.

#### 8. Dangerous Goods

All dangerous goods must be declared and documented in accordance with regulations. Undeclared goods may result in refusal or additional charges.

#### 9. Insurance & Liability

Territory Logistics is not a common carrier and accepts no liability as such. Insurance is not included unless agreed.

#### 10. Terms & Conditions

All services are provided subject to Territory Logistics' Terms and Conditions:

[https://www.territorylogistics.com.au/\\_static/dj5jdewjdfny0l3z0ptunzun0x3ruja/Terms-\\_-Conditions.pdf](https://www.territorylogistics.com.au/_static/dj5jdewjdfny0l3z0ptunzun0x3ruja/Terms-_-Conditions.pdf)

These Terms prevail over any Customer-issued documents.

#### 11. Packaging

The Customer is responsible for ensuring goods are suitably packaged for transport. No liability is accepted for inadequate packaging.

#### 12. Delays

Service times are subject to operational, road, and weather conditions. Territory Logistics is not liable for delays beyond its control.

#### 13. Claims

All claims must be made in accordance with the requirements and timeframes set out in our Terms and Conditions.

#### 14. Failed Delivery

If delivery cannot be completed due to Customer-related issues, additional charges may apply, including re-delivery and storage.

#### 15. Availability

All services are subject to equipment and driver availability at the time of booking.

#### 16. Payment Terms

Non-account holders: Payment required prior to dispatch.  
Account holders: As per agreed credit terms.

**Quote Validity: 14 days unless withdrawn earlier.**